

What Sets Us Apart



Tailored Solutions

Each Auditpal system is built around the specific requirements and workflows of the company it serves.



Homegrown Expertise

Custom systems refined over a decade of hands-on work with local industries.



Customer-Centric Approach

Every solution is shaped by a deep understanding of client needs—prioritising relevance and long-term value.



Scalable Systems

Built for the industry, adaptable to evolving needs—our solutions grow with the business and scale as requirements change.

Audit Pal

Utility Service Provider
Accounting System

Powered By:



Other ITSS Services

Custom Software Development | Software
Customization | IT Consulting and Business Analysis
| Software Deployment and Implementation |
System Maintenance and Support



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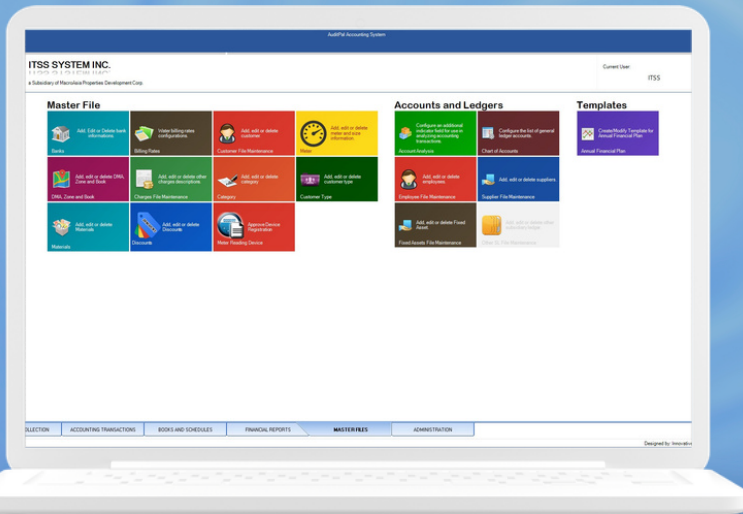
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Streamline Utility Operations with AuditPal

AuditPal for Utility Services goes beyond basic accounting—it's a fully integrated system that brings together customer service, billing, meter reading, and collection into one seamless workflow. Built specifically for utility providers, it simplifies the entire customer account lifecycle through smart automation, reducing manual work and delivering consistent, reliable results.



Key Features

Complete Account Lifecycle Management

Handles every stage—from activation to disconnection—including all service-related events.

Service Applications & Work Orders

Streamlines new connections and automates work orders for maintenance teams.

Account Life Event Tracking

Tracks disconnections, reconnections, meter changes, and scheduled charges with full traceability.

Meter Reading & Billing Automation

Automates reading schedules, data capture, and billing generation.

Collection & Payment Posting

Posts payments in real time and generates up-to-date collection reports.

Integrated Accounting

Transfers transactions directly to accounting for seamless reporting and tracking.

Ease in Every Process

Service Application



Reading
(MeterPal Mobile App)



Billing



Collection



Reports



Precise Meter Reading At Your Fingertips

